EVALUATION FOR PARTIES

To help us to maintain the quality of the mediation program, please answer all of the questions below. Your responses will be kept confidential and will be used to evaluate our services. No identifying information about you will be released.

Case Name: ____________________________  Case Number: _________________________

Mediator Name: ____________________________  Date of Mediation: ________________

1. What is your relationship to the child(ren)??
   [ ] Parent
   [ ] Other: ______________________

The following questions ask about your experience during the mediation session. Please check one box for each question.

2. How clearly did the mediator explain what would happen in mediation?
   [ ] Not at all clearly
   [ ] Somewhat clearly
   [ ] Very clearly
   [ ] The mediator didn’t explain what would happen.

3. Were you able to talk about the issues and concerns that were most important to you?
   [ ] I was able to talk about none of the issues and concerns that were most important to me.
   [ ] I was able to talk about some of the issues and concerns that were most important to me.
   [ ] I was able to talk about most of the issues and concerns that were most important to me.
   [ ] I was able to talk about all of the issues and concerns that were most important to me.

4. Did you have the opportunity to express your feelings in mediation?  
   Not at all  Somewhat  Very much
   [ ] [ ] [ ]

5. Did the mediator keep you focused on what was best for the children?  
   Not at all  Somewhat  Much better
   [ ] [ ] [ ]

6. Do you understand the other parent’s point of view better than you did before mediation?
   [ ] Not at all better
   [ ] Somewhat better
   [ ] Much better

7. How much did the mediation help you to think about different ways to work with the other parent?
   [ ] Not at all
   [ ] Some
   [ ] A lot

8. Was the mediator active enough in helping you to work out the issues in the dispute?
   [ ] No
   [ ] Yes
9. How well did the mediator understand what was important to you?
   [ ] Not at all  [ ] Somewhat  [ ] Very well

10. Did the mediator treat you with respect?
    [ ] Not at all  [ ] Somewhat  [ ] Very much

11. Did the mediator treat you fairly?
    [ ] Not at all  [ ] Somewhat  [ ] Very much

12. Did the mediator push too hard to get you to settle?
    [ ] Yes, the mediator pushed too hard
    [ ] No, the mediator did not push too hard

13. What was the outcome of the mediation?
    [ ] We reached agreement on all the issues in the case
    [ ] We reached agreement on some of the issues in the case
    [ ] We didn’t reach agreement on any issues in the case

If you REACHED AGREEMENT, please answer the following questions:

14. Are you clear about the details of the agreement?
    [ ] Not at all  [ ] Somewhat  [ ] Very much

15. Do you have any doubts that the agreement will work?
    [ ] Not at all  [ ] Somewhat  [ ] Very much

16. How satisfied are you with the outcome of the mediation?
    [ ] Very Unsatisfied  [ ] Unsatisfied  [ ] Satisfied  [ ] Very Satisfied

17. Regardless of the outcome, how satisfied are you with your overall experience in the mediation session(s)?
    [ ] Very Unsatisfied  [ ] Unsatisfied  [ ] Satisfied  [ ] Very Satisfied

18. Would you use mediation again?
    [ ] Yes
    [ ] No
    [ ] Possibly
    Why or why not? ________________________________________________________________
    ____________________________________________________________
    ____________________________________________________________

Please let us know more about your experience:

19. Things I liked about the mediation:

20. Things I didn’t like about the mediation:

Please help keep us informed about mediation services by answering the following questions about yourself. Your answers will remain completely confidential.
Zip Code __________  What languages do you usually speak at home? ____________________

**Age Range**
[ ] 18 – 24  [ ] 45 – 64
[ ] 25 – 44  [ ] 65 +

**Gender:**  [ ] Male  [ ] Female

THANK YOU!